

**PRIVACY NOTICE**  
**REGARDING THE CONVENIENCE REFUND OF THE TICKETS FOR THE**  
**POSTPONED BAGOSSY BROTHERS COMPANY KOMPONCERT**

When you request the Convenience Refund of the purchase price of the ticket for the postponed Bagossy Brothers Company Komponcert organised by VOLT Produkció Kft. via e-mail, you will be required to provide personal data, which we will process in accordance with Act CXII of 2011 on Informational Self-Determination and Freedom of Information, Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter: “**GDPR**”) and Act V of 2013 on the Civil Code. According to the provisions of the referenced laws and regulations, we would like to inform you about the details of the processing of your personal data and your relevant rights.

**1. The Controller**

**VOLT Produkció Korlátolt Felelősségű Társaság** (H-1033 Budapest, Hajógyári sziget topographical number 23796/58, representative: Fülöp Zoltán Balázs managing director, company registration number: 01-09-695549, tax number: 12625150-2-41, email: adat@nagyonbalaton.hu hereinafter referred to as “**Controller**”).

The Controller determines the scope of data requested to be provided when requesting the refund of the purchase price of the ticket, as well as the purpose, duration and legal basis of the processing.

**2. Provision of your data is voluntary.** You are not obliged to provide your personal data, but without the provision of the character string of the QR code, and in case of ticket purchase in person the bank account and the name linked to it, you will not be able to request Convenience Refund.

**3. The categories of data processed, the purpose, duration and legal basis of processing:**

<b>Personal data processed</b>	<b>Purpose of processing</b>	<b>Duration of processing</b>	<b>Legal basis of processing</b>
Email address provided when purchasing the ticket online	Facilitate to identify the transaction more precisely.	Until withdrawal of the data subject’s consent, otherwise the personal data will be deleted after the Convenience Refund has been performed.  Consents may be withdrawn by email sent to	Consent of the data subject based on Article 6(1)(a) of the GDPR.

		adat@nagyonbalaton.hu.	
Name provided when purchasing the ticket	Identification of the transaction, the ticket purchaser if the provided e-mail address cannot be found in the system,	Until withdrawal of the data subject's consent, otherwise the personal data will be deleted after the Convenience Refund has been performed.	Consent of the data subject based on Article 6(1)(a) of the GDPR.
The character string(s) of the QR code(s) of the ticket(s) for which the refund is requested (if you have provided your name when purchasing)	<p>Identification of the transaction, the performance of the Convenience Refund, specifying the ticket that shall be invalidated by the Controller.</p> <p>In the course of the eventual legal disputes and proceedings related to the Convenience Refund and misuses thereof, the exercise of the Controller's or third person's rights, the fulfillment of the Controller's obligations and the Controller's defense against the claim of third persons.</p>	The processing shall last for 5 (five) years after the fulfilment of the Convenience Refund	<p>Performance of a contract based on Article 6(1)(b) of the GDPR.</p> <p>Legitimate interest based on Article 6(1) (f) of the GDPR after the fulfilment of the Convenience Refund.</p>

<p>Name linked to the bank account of you or a third person designated by you.</p>	<p>Data is required for starting bank transaction for the refund of the fee of the ticket acquired by other means than purchase in the Controller's webshop, or if bank data necessary for the refund are not available.</p> <p>In the course of the eventual legal disputes and proceedings related to the Convenience Refund and misuses thereof, the exercise of the Controller's or third person's rights, the fulfillment of the Controller's obligations and the Controller's defense against the claim of third persons.</p>	<p>Pursuant to Section 169. (2) of Act C of 2000 on Accounting (hereinafter „<b>Accounting Act</b>”), the data will be deleted at the expiry of an 8 (eight) years term after the bank transaction.</p> <p>The processing shall last for 5 (five) years after the fulfilment of the Convenience Refund.</p>	<p>Performance of a contract based on Article 6(1)(b) of the GDPR.</p> <p>Compliance with a legal obligation on Article 6(1)(c) of the GDPR</p> <p>Legitimate interest based on Article 6(1) (f) of the GDPR after the fulfilment of the Convenience Refund.</p>
<p>Bank account number/IBAN of you or a third person designated by you.</p>	<p>Data is required for starting bank transaction for the refund of the fee of the ticket acquired by other means than purchase in the Controller's webshop, or if bank data necessary for the refund are not available.</p> <p>In the course of the</p>	<p>Pursuant to Section 169. (2) of the Accounting Act, the data will be deleted at the expiry of an 8 (eight) years term after the bank transaction.</p> <p>The processing</p>	<p>Performance of a contract based on Article 6(1)(b) of the GDPR.</p> <p>Compliance with a legal obligation on Article 6(1)(c) of the GDPR</p> <p>Legitimate interest</p>

	<p>eventual legal disputes and proceedings related to the Refund under the Controller's Convenience Refund Policy and misuses thereof, the exercise of the Controller's or third person's rights, the fulfillment of the Controller's obligations and the Controller's defense against the claim of third persons.</p>	<p>shall last for 5 (five) years after the fulfilment of the Convenience Refund.</p>	<p>based on Article 6(1) (f) of the GDPR after the fulfilment of the Convenience Refund.</p>
<p>Your e-mail address used to send an e-mail to the Controller</p>	<p>Communication</p> <p>In the course of the eventual legal disputes and proceedings related to the Refund under the Controller's Convenience Refund Policy and misuses thereof, the exercise of the Controller's or third person's rights, the fulfillment of the Controller's obligations and the Controller's defense against the claim of third persons.</p>	<p>The processing shall last for 5 (five) years after the fulfilment of the Convenience Refund.</p>	<p>Performance of a contract based on Article 6(1)(b) of the GDPR.</p> <p>Legitimate interest based on Article 6(1) (f) of the GDPR</p>
<p>Your name, which will be displayed when sending an e-mail to the Controller</p>	<p>Identification of the person requesting Convenience Refund</p> <p>In the course of the</p>	<p>The processing shall last for 5 (five) years after the fulfilment of the Convenience Refund.</p>	<p>Performance of a contract based on Article 6(1)(b) of the GDPR.</p>

	<p>eventual legal disputes and proceedings related to the Refund under the Controller's Convenience Refund Policy and misuses thereof, the exercise of the Controller's or third person's rights, the fulfillment of the Controller's obligations and the Controller's defense against the claim of third persons.</p>		<p>Legitimate interest based on Article 6(1)(f) of the GDPR</p>
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#### 4. Persons accessing the personal data, transfer of personal data

Personal data are processed by the employees and agents of the Controller in order to achieve the abovementioned purposes. No personal data will be transferred to third countries or to international organisations.

In order to complete the Convenience Refund the name provided during your purchase is transferred to

**OTP Mobil Kft.** (Simple) (seat: 1143 Budapest, Hungária körút 17-19., Company registration number: 01-09-174466);

**MKB Bank Nyrt.** (seat: 1056 Budapest, Váci u. 38., Company registration number: 01-10-040952) - if you have used MKB SZÉP Card when purchasing,

**OTP Pénztárszolgáltató Zrt.** (seat: 1133 Budapest, Váci út 76., Company registration number. 01-10-045076) - if you have used OTP SZÉP Card when purchasing

**OTP Bank Nyrt.** (seat: 1051 Budapest, Nádor u.16., Company registration number: 01-10-041585) - if the bank card has been expired or any banking detail which is required to perform the transaction is not available, or the Ticket has been purchased in person.

#### 5. Data security

The Controller will process the personal data recorded by it in accordance with the provisions of the effective legislation. The Controller warrants that the processing will be in compliance with the effective legal provisions at all times.

The Controller will ensure the security of the personal data, implement appropriate technical and organisational measures to ensure the protection of the collected, stored and processed data, and prevent the destruction, unauthorised use, and unauthorised alteration of the data.

The Controller will prevent unauthorised access to, as well as the unauthorised disclosure, alteration or erasure of personal data.

The Controller will take all reasonable measures in order to prevent damage to or destruction of the data. The Controller will cause its employees, agents and the financial service providers mentioned in this Privacy Notice involved in its processing activity.

## **6. Rights, remedies, complaints**

Pursuant to the GDPR, the data subject has the right to request access to his or her personal data, to request information regarding the processing (which the Controller must give within 1 (one) month at the latest), to request rectification, erasure, or to request restriction of the processing. When the legal basis for data processing is legitimate interest, you may object to the processing of your personal data.

If you consider that the Controller violated any of the legal provisions relating to data processing, please contact primarily the Controller at the above contact addresses or the [adat@nagyonbalaton.hu](mailto:adat@nagyonbalaton.hu) email address. If this proves to be unsuccessful, you may initiate the proceeding of the **Hungarian National Authority for Data Protection and Freedom of Information** (*Nemzeti Adatvédelmi és Információszabadság Hatóság*; H-1125 Budapest, Szilágyi Erzsébet fasor 22/c.; email: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)) or turn to **court**.

The Controller will not apply automated decision-making or profiling in the scope of this processing, given that this processing is based on your explicit consent.

The present Privacy Notice was written in Hungarian, although its English version is also accessible. In the event of contradiction between Hungarian and English version, the Hungarian language version shall prevail.

Budapest, 15 June 2020